



TCIEXPRESS
— LEADER IN EXPRESS —



TCIEXPRESS
— LEADER IN EXPRESS —

INDIA'S LARGEST & FASTEST
EXPRESS DELIVERY COMPANY



@TCIExpress_official

/TCIExpressLtd

/TCIExpressLtd

/TCIExpressLtd



HUB & SPOKE NETWORK



28
Advanced
Sorting Centres

150+
Air
Gateways

3,000+
Committed
Professionals

60,000+
Pickup & Delivery
Locations

5,500+
Containerized
Vehicles

AI-Powered
Operations &
API Integration

29,000+
PIN Codes Across
a Vast Network

TCIEXPRESS Surface **TCIEXPRESS Domestic Air** **TCIEXPRESS International Air** **TCIEXPRESS Rail** **TCIEXPRESS C2C**
TCIEXPRESS E-Commerce **TCIEXPRESS Singapore** **TCIEXPRESS foundation** **TCIEXPRESS Realty** **TCI**

BUSINESS PROFILE

TCIEXPRESS is the fastest and most trusted name in India's express delivery industry. Established in 1996 as one of the foremost divisions of Transport Corporation of India Limited (TCIL), TCIEXPRESS was demerged with a vision to become a LEADER in door-to-door express logistics and time-definite deliveries. Backed by decades of domain expertise, we deliver customized, reliable delivery solutions across diverse industry sectors.

Our operational excellence is powered by a highly efficient Hub-and-Spoke network and state-of-the-art Automated Sorting Centres. Featuring over 1000 company-owned branches, this formidable infrastructure enables seamless, rapid, and secure shipment routing across 60,000+ pickup and delivery locations nationwide.

Driven by an unwavering customer-centric approach and customer delight, TCIEXPRESS guarantees every shipment is handled with unmatched speed, reliability, and professionalism from first mile to last mile. Our commitment to cutting-edge technology and flawless execution has cultivated a robust, loyal customer base, solidifying our reputation as India's most reliable express delivery provider.

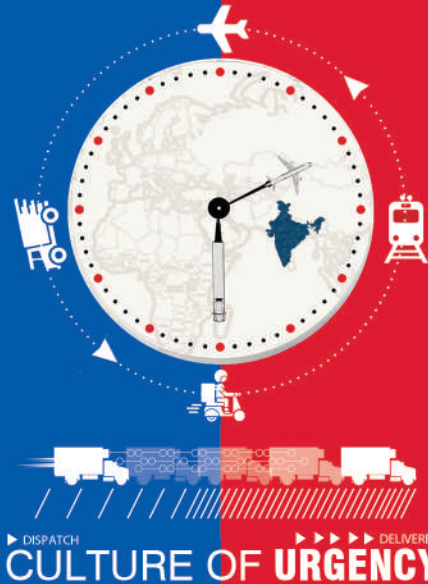
Our Mission



MISSION

- L** LOVED BY CUSTOMERS IN INDIAN AND INTERNATIONAL MARKETS
- E** EXPRESS MULTIMODAL FASTEST COMPANY
- A** ALWAYS AHEAD OF THE REST IN SPEED AND PROFESSIONALISM
- D** DELIGHT OUR CUSTOMERS EVERY TIME
- E** EXCELLENCE IN SERVICE USING THE LATEST IN TECHNOLOGY
- R** RELIABLE TO ALL OUR CUSTOMERS AND RESPECTED BY ALL OUR STAKEHOLDERS

TCI EXPRESS LIMITED



DISPATCH DELIVERED
CULTURE OF URGENCY

Our Vision



OUR VISION

TCI EXPRESS should be a customer oriented, multi-technology, multi-specialist transport system in the Indian and International markets, with a proven commitment to excellence in every facet of activity and pursuit of value based policies to satisfy aspirations of society, customers, vendors, employees, shareholders and the transport industry.

IMS POLICY

TCI EXPRESS is strongly committed to Grow with Customer by ensuring complete customer satisfaction through before on time damage free delivery, Protection of the environment by providing Secure, healthy, and clean working conditions to our employees. We shall achieve this by:

- ✓ Delivering damage free and before the defined time frame to meet and exceed customer's expectation.
- ✓ Providing Safe, Secure & healthy working condition to prevent work-related injuries & ill health by Eliminating hazards and reducing occupational health and safety risks.
- ✓ To continually improve the environment by conserving resources, waste reduction, prevention of pollution in our operations.
- ✓ Committed to comply with all applicable legal, regulatory & other requirements related to Service and the organization.
- ✓ Allocate sufficient resources as required for the implementation of the policy.
- ✓ Improve all the aspects of business operations through Training, Teamwork and workers consultation & participation.
- ✓ Continual improvement in Integrated management System.

हमारा ध्येय

टीसीआई एक्सप्रेस समय से पहले लाने-मुक्त डिलीवरी के माध्यम से ग्राहकों की पूर्ण संतुष्टि सुनिश्चित करके, अपने कर्मचारियों को सुरक्षित, स्वस्थ और स्वच्छ कार्य परिस्थितियों प्रदान करके, पर्यावरण संरक्षण करके ग्राहकों के साथ मिलकर अपने बढ़ने के लिए पूरी तरह प्रतिबद्ध है। हम इसे निम्नलिखित तरीकों से प्राप्त करेंगे:

आईएमएस नीति

टीसीआई एक्सप्रेस समय से पहले लाने-मुक्त डिलीवरी के माध्यम से ग्राहकों की पूर्ण संतुष्टि सुनिश्चित करके, अपने कर्मचारियों को सुरक्षित, स्वस्थ और स्वच्छ कार्य परिस्थितियों प्रदान करके, पर्यावरण संरक्षण करके ग्राहकों के साथ मिलकर अपने बढ़ने के लिए पूरी तरह प्रतिबद्ध है। हम इसे निम्नलिखित तरीकों से प्राप्त करेंगे:

- ✓ ग्राहक की अपेक्षाओं को पूरा करने और उससे भी बेहतर प्रदर्शन करने के लिए, बिना किसी रुकावट के और निर्धारित समय सीमा से पहले डिलीवरी करना।
- ✓ खतरों को दूर करके और व्यावसायिक स्वास्थ्य एवं सुरक्षा जोखिमों को कम करके, कार्य-संबंधी चोटों और अस्वस्थता को रोकने के लिए सुरक्षित, संरक्षित और स्वस्थ कार्य परिस्थितियों प्रदान करना।
- ✓ हमारे संचालन में संसाधनों का संरक्षण, अपविष्ट में कामी और प्रदूषण की रोकथाम करके पर्यावरण में नितर सुधार करना।
- ✓ सेवा और संगठन से संबंधित सभी लागू कानूनी, निवामक और अन्य आवश्यकताओं का पालन करने के लिए प्रतिबद्ध।
- ✓ नीति के कार्यान्वयन के लिए आवश्यकतानुसार पर्याप्त संसाधन आवंटित करना।
- ✓ प्रशिक्षण, टीम वर्क और श्रमिकों के परामर्श एवं भागीदारी के माध्यम से व्यावसायिक संचालन के सभी पहलुओं में सुधार करना।
- ✓ एकीकृत प्रबंधन प्रणाली में निरंतर सुधार।

TCI EXPRESS LIMITED

Date: 02/05/2025

(MD)

SERVICE OFFERINGS



SURFACE EXPRESS

Key differentiators

- 29,000+ PIN Codes & 60,000 Delivery Locations Nationwide.
- AI-Powered Operations with Seamless API Integration.
- 24/7 Distribution, Including Sundays & Holiday Deliveries.
- Door-to-Door Pickup, Delivery & Reverse Logistics.
- Multi-Modal Logistics with Flexible Transit Policies.
- GPS-Enabled Containerised Fleet with Real-Time Visibility.
- Time-Definite Delivery, KAM Support, COD, FOD, ODA, DACC, POD.



E-com EXPRESS

Key differentiators

- Marketplace Pickup and Delivery.
- Intra-city distribution with flexible pickup options.
- B2C small & bulk shipment handling capability.
- Vendor to warehouse & inter-warehouse delivery.
- API Integration for End-to-End visibility.
- High First Attempt Delivery success (FAD).
- Cash Collection on Delivery.



RAIL EXPRESS

Key differentiators

- Highly cost-effective and sustainable logistics with faster turnaround times.
- Flexible door-to-door and station-to-station network options.
- Efficient logistics handling for large bulk shipments.
- Expansive multimodal reach spanning 165+ rail routes.
- High-capacity transport managing break-bulk and full rakes.
- Advanced temperature-sensitive delivery with appointment-based scheduling.
- API-integrated tracking with single-window key account management.



DOMESTIC AIR EXPRESS

Key differentiators

- 24-hour metro and 48-hour Tier-2 city deliveries.
- Door to Door and Scheduled Appointment delivery solutions.
- Extensive Pan-India domestic air network coverage.
- Strategic alliances with major domestic commercial carriers.
- Seamless multimodal connectivity with customized pickup & delivery.
- Transparent real-time tracking with GPS enabled equipment.
- Multiple integrated options for API and tech alignment.



PHARMA COLD CHAIN EXPRESS

Key differentiators

- Temperature-controlled transportation through FTL and Milk Run.
- Dedicated cold-chain solutions for secondary transport networks.
- Refrigerated vehicles readily available from 1 to 18 tons.
- Real-time temperature tracking with GPS and advanced tracers.
- Multi-modal pharmaceutical cold chain movement via rail transport.
- Dispatch of frozen products following strict FSSAI guidelines.
- Regular pull-down tests and door-mounted data loggers.



INTERNATIONAL AIR EXPRESS

Key differentiators

- Delivery across 200+ countries with 3,000+ pickup points.
- Air Cargo, Project & Heavy Commercial Import/Export (DTD, ATD & DTA).
- Multimodal Express & Cross Trade (3rd Country) Solutions.
- Cross-Border E-commerce Business Handling.
- Customs liaisoning, documentation, AD code registration & fumigation.
- Dynamic pricing and cost-effective export consolidation solutions.
- Transparent tracking with API integration & real-time visibility.



C2C EXPRESS

Key differentiators

- Nationwide Express Full Trucking delivery solutions.
- Major port connectivity and cross-border logistics capabilities.
- Flexible point-to-point and multi-destination milk run routes.
- Secure high-value cargo handling with customized deliveries.
- Versatile 14-32 ft. containerized and trailer fleet.
- GPS-powered vehicles with real-time tracking.

TCI EXPRESS

LEADER IN EXPRESS



Reach us at TCI Express Ltd. REGIONAL OFFICES

Ahmedabad	TCI House, First Floor, Outside Astodia Gate, Near HP Petrol Pump, Juna Lathi Bazar, Ahmedabad - 380022 E-mail : xaro@tciexpress.in
Bengaluru	TCI House, 57/58 2nd Cross, Kalasipalayam, New Extn., Bengaluru - 560002 E-mail: xbro@tciexpress.in
Chandigarh	Plot No. 21, Transport Nagar, Sector 26, Chandigarh - 160019 E-Mail: xnro@tciexpress.in
Chennai	Raja Rajeshwari Tower, 5th Floor, DR. RK Salai, Mylapore, Chennai - 600004 E-mail : xcro@tciexpress.in
Delhi	625/626, 6th Floor, DLF Prime Tower, Okhla, Phase-I, New Delhi - 110020 E-mail : xdro@tciexpress.in
Gurugram	Office No. 918, 9th Floor, Tower-k, Eros Corporate Park, Sector-02, IMT Manesar, HR 122052 E-mail : xgro@tciexpress.in
Hyderabad	Flat No 306-307, 3rd Floor, Ashoka Bhoopal Chambers, Sardar Patel Road, Opposite Anand Theatre, Secunderabad, Hyderabad - 500003 E-mail : xhro@tciexpress.in
Kolkata	TCI House, P-4, New C. I. T. Road, 2nd Floor, Kolkata - 700073 E-mail: xkro@tciexpress.in
Lucknow	8-94, Plot No. A-331, 1st Floor, Transport Nagar, Kanpur Road, Lucknow - 226012 E-mail : xuro@tciexpress.in
Mumbai	807, 8th floor, Windfall Tower-B, Sahar Plaza Complex, J B Nagar, Andheri (East), Mumbai - 400059 E-mail : xmro@tciexpress.in
Pune	Plot No. 27, Jubilee Godown, Behind Bajaj Auto, Thermax Chowk, Ajanta Nagar, Chinchwad, Pune - 411019 E-mail : xpro@tciexpress.in

CORPORATE OFFICE

TCI EXPRESS LIMITED

Plot No. 84, 3rd Floor, Institutional Area, Sector-32, Gurugram - 122001, Haryana, India

Phone: +91-124-2384090-94, Email: info@tciexpress.in

Web: www.tciexpress.in, Toll Free No.: 1800 2000 977

DOWNLOAD OUR MOBILE APP

Manage Your Shipments
Anytime, Anywhere

